

MARIPOSA®

OUR WORLD IS STILL MADE BY HAND®

RETURNS

If you are not completely satisfied with your purchase you may return unused merchandise in the original packaging, within 30 days, for a full refund, less return shipping charges. Refund will be credited to original method of payment.

Items purchased from a third-party retailer cannot be returned to Mariposa. In addition all sale, personalized, custom or otherwise special order pieces are considered final sale and are not eligible for refunds or exchanges.

To return an item, include a completed **Return Processing Form**. For your convenience a return label is included. If you choose to use this label, a return shipping charge will be deducted from your refund.

Please view the shipping table below to calculate the return shipping charge.

Merchandise Total	UPS Ground Shipping Charge
Up to \$100	\$9.95
\$100.01 - \$200.00	\$12.95
200.01 - \$300	\$15.95
More than \$300	\$19.95

If you choose to ship your return via an alternate method you will be solely responsible for the charges.

Returns must be packed well; we recommend using the original packing material or comparable material and insuring the return. Mariposa is not responsible for items damaged or lost in transit.

Send returns to: Mariposa Returns, 48R Blackburn Circle, Gloucester, MA 01930

If you receive a damaged item, please contact Customer Service at customerservice@mariposa.com. Mariposa will ship you a replacement or issue a refund. You will not be charged for return or replacement shipping.

For additional questions related to returns visit www.mariposa.com/shipping-returns/ or contact Customer Service at customerservice@mariposa.com.



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RETURNS PROCESSING FORM

Please complete the appropriate information below, then include the form with your return shipment.

Name: _____ Order Number: _____

Address: _____

City/State/Zip: _____ Phone: _____

Email Address: _____

Please select one of the following options:

- Exchange for another item(s).*
- Reimburse my original method of payment.

Returns: Please indicate the item(s) you are returning, including a reason code.

Reason Code	Item #	Quantity	Item Name	Price	Total Price

01 Defective	03 Wrong item shipped
02 Damaged in transit	04 Did not like / changed mind

Exchanges: Please indicate the new item(s) you would like sent to you. (Items must be of equal or lesser value. If they exceed the value of your return you will need to provide your credit card information.)

Item #	Quantity	Item Name	Price	Total Price

VISA® MasterCard® American Express®

Card Number: _____ Exp. Date (MM/YY): _____

Name on Card: _____ Signature: _____